



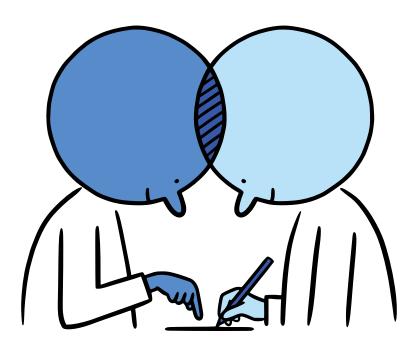
Citrix Long Term Service Release **Upgrade Checklist**

If you're planning on upgrading to the newest Citrix Long Term Service Release (LTSR), you have quite a few things to plan and consider before you're ready to upgrade. This checklist is meant to help you develop a plan to successfully upgrade your environment by ensuring compatibility with software and operating systems, testing new features, and choosing an upgrade path that best suits your needs.

- Compatibility
 Testing
- Migration path

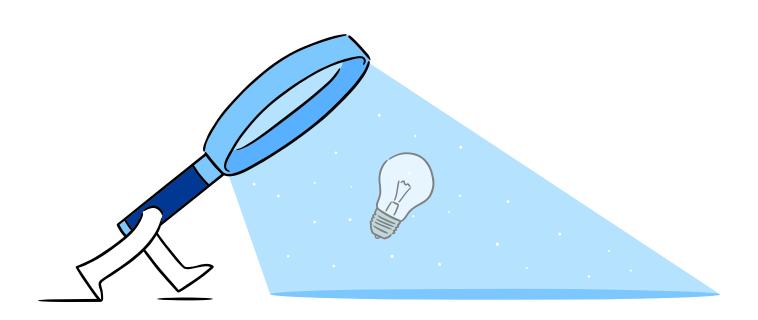
Compatibility

- Check end of life dates for non-Citrix technologies like infrastructure operating systems, VDA operating systems, SQL versions, and hypervisor versions
- Check if you are using any end of life Citrix versions like XenApp 6.5, XenApp Services (also known as PNAgent), Citrix Receiver, or outdated Citrix Workspace app versions
- Make a plan to upgrade your solution to a version supported by the new LTSR if any are out of date



Testing

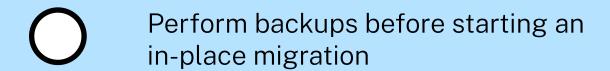
- Compare features that have come out since your last LTSR upgrade
- Test the new features you wish to adopt in your test environment with the LTSR Early Access Release
- Practice upgrading your infrastructure with your chosen upgrade path in your test environment
- Check for quirks or interactions with software or customizations during test upgrades



Migration path

Decide on a migration path, either in place or parallel

In place



Follow Citrix product documentation on the supported in-place upgrade path

Parallel

Ensure you have enough hardware to support duplicating your site

Consider your access tier migration strategy, to ensure users are seamlessly migrated to the new site

More resources on preparing for the latest Citrix LTSR

- Citrix LTSR upgrade blog 1
- Citrix LTSR upgrade blog 2
- Tech Paper: Citrix Virtual Apps and Desktops LTSR Parallel Migration
- New Citrix Virtual Apps and Desktops LTSR Master Class

